

For students

Student Book + CD

*教師資源：課本解答、教用 PPT 及可編輯的單元/期中/期末考題提供團訂用戶使用，請洽敦煌書局業務代表。

Dining Out

Yi-Sheng Lin
Pearson Education
A1~A2

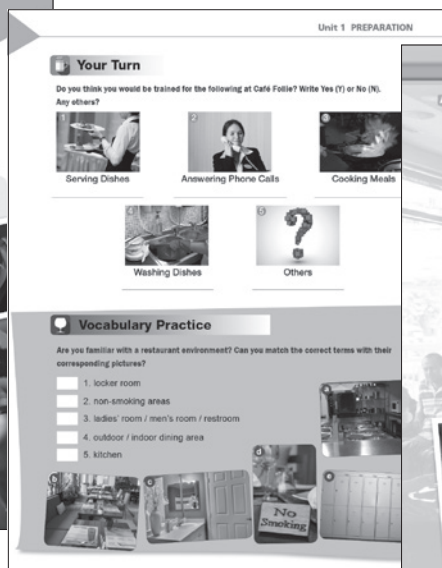
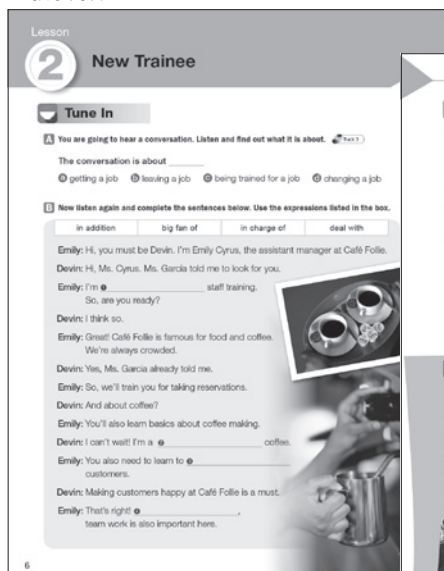
2 Levels Test Bank PPT

- ▶ 一套專為餐飲行業撰寫的英語學習系列，透過多元主題的切入，一面拓展學習者對於餐飲旅遊的了解，一面發展職業上的專業知識及技能。
- ▶ 本系列共二冊，每冊九個單元，每三個單元一次複習單元，課程著重建立餐飲旅遊業所需之基本英語技巧及提升餐飲業專業技能。
- ▶ 教學內容包含餐飲業重要詞彙用語並運用情境會話引導對話練習，增強口語對話技巧及應變能力。
- ▶ 每單元的閱讀活動，讓學生在熟悉簡單的閱讀技巧外，學習餐飲業專業知識，奠定職場信心。
- ▶ 複習單元總結前三單元所學，以任務活動及對話練習綜合活用所學到的英語及專業知識。
- ▶ 錄音稿及單字表附於書末，方便教師靈活使用。

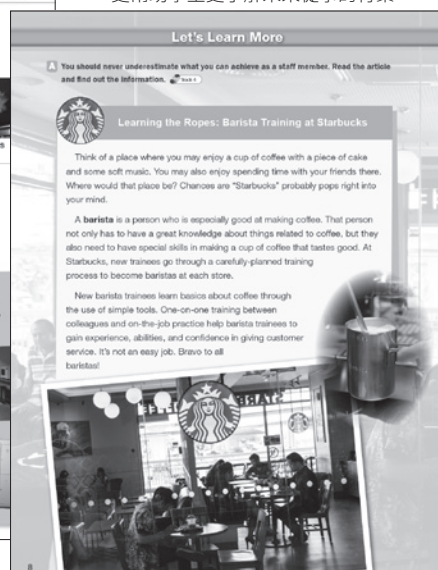
課程架構

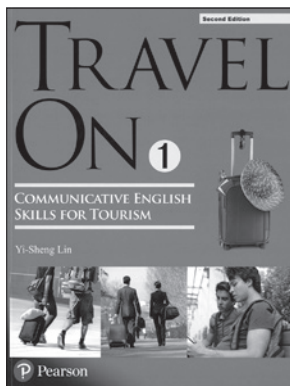
- ▶ Warm Up & Vocabulary：學習單元目標單字，整合單元重點，搭配圖片的設計，提升視覺學習效果及學習興趣。
- ▶ Dialogue：提供餐飲職場生活的對話情境，學生從自然的對話內容學習到單字和實用資訊。對話錄音含不同國家口音。
- ▶ Let's Learn：學生透過多元的活動來進一步學習會話技巧，藉由活動的進行引導學生練習所學到的語言技巧，鼓勵學生開口。
- ▶ Tune In：結合不同的情境以及工作身份，進行聽力訓練活動。
- ▶ Your Turn：延伸 Tune In 的口說活動，學生互動練習，提供實際演練的機會。
- ▶ Let's Learn More：提供真實資訊的閱讀文章，例如：各國餐飲文化習慣、餐飲業新知等。

▶ 簡單且明確的教學步驟，確保學生完整吸收教學內容。



▶ 有趣的餐飲業知識文章，奠定閱讀技巧，更幫助學生更了解未來從事的行業。





For students
Student Book + CD

*教師資源：課本解答、教用 PPT 及可編輯的單元考題提供團訂用戶使用，請洽敦煌書局業務代表。

Travel On (Second Edition)

Yi-Sheng Lin
Pearson Education
A1~B1

3 Levels Test Bank PPT

- ▶ 佳評如潮的觀光英語教材 *Travel On*，適合準備踏入觀光業的學生、觀光業從業者、或是熱愛旅遊的讀者。
- ▶ 全套共三冊，每冊 12 單元，每四個單元一次 Review。複習單元的情境會話和活動皆涵蓋臺灣當地風土民情，讓學生有效活用並延伸學習。
- ▶ 單元主題涵蓋觀光業各面向，例如：線上機票預訂、簽證與免簽待遇、飛航情境、機場安檢、住宿、交通、用餐、娛樂、購物、中西方文化差異、商務旅遊規劃、短期租屋等多元豐富主題。
- ▶ 書末附錄音稿、音軌對照以及單字表。

課程架構

- ▶ Warm Up：以互動式的問答帶出單元主題，提高學習興趣。
- ▶ Vocabulary：精美的彩圖佐目標單字，提升視覺學習效果，幫助學生整合單元重點，並能現學現用。
- ▶ Dialogue：模擬各種情境的主題對話，充分了解各語句適用的時機與場合。對話錄音包含不同國家的真實口音。
- ▶ Let's Learn：學生透過不同的活動設計來分享經驗和想法，藉由活動進行引導學生練習所學到的語言技巧，鼓勵學生主動開口說英語。
- ▶ Tune In：聽力內容收錄不同的旅遊情境及角色設定，培養學生所需的聽力技巧。
- ▶ Your Turn：運用「Tune In」的聽力內容進行延伸活動，練習每單元的專有名詞，提供同儕演練的機會。
- ▶ Let's Learn More：提供實用旅遊資訊的閱讀文章，例如：預防時差、入出國自動查驗通關系統、手機行動漫遊、飛行哩程累積、行李遺失/損壞賠償、米其林餐廳、第三方支付等實用資訊。

▶ 目標單字幫助整合單元重點，並能現學現用。

Lesson 1 Flight and Hotel Package

VOCABULARY

A. Look at the pictures. Match each picture on the left with the terms on the right.

		Hotel Paradise!
		1. high season
		2. travel package
		3. rating
		4. facility
		5. award
		6. email

B. Complete the sentences below. Then, practice saying these sentences with your partner.

- A _____ gives credit to restaurants and hotels, and there're various such systems in different countries.
- Clair received an _____ as the best employee in her company.
- This is the hotel we like to stay because it is equipped with a shopping mall, indoor and outdoor swimming pools, restaurants, and other _____.
- I don't think it's a good idea to travel during _____, especially when we have a limited budget.
- I am moving to my new apartment next week, and I need to buy some new kitchen _____.
- To save time and money, why don't we consider buying a _____ that includes hotel accommodations and airfare?

Travel On (2/e)
Level 1

▶ 透過活動來分享經驗和想法，鼓勵學生主動開口說英語。

IALOGUE

As you listen, write the correct keywords and phrases from the box in the blanks. Then, practice the dialogue with a partner.

best deal partners with _____ around the corner length of your stay _____ for your information reminded me of _____

Lydia: How was your weekend?
Andy: I had a great time with family, but my daughter _____ the Disneyland trip that I've promised to take her to.
Lydia: Sounds like fun. So what's the problem?
Andy: Well, summer vacation is _____ I'm not so sure how to arrange this trip during the high season. I have a tight budget.
Lydia: How about the Disneyland Resort in California? There are on-site hotels next to the theme parks.
Andy: The problem is on-site hotels usually cost more than those outside of Disneyland.
Lydia: Not necessarily, especially if you buy a Disneyland package. Hotels, transportation and theme park tickets are bought in one purchase. The package is designed to help you save money and time.
Andy: That's exactly what I'm looking for!
Lydia: _____ Disneyland _____ airlines such as American, Continental, United, and US Airways. They offer a variety of travel packages. No matter which airline you decide to fly with, compare the package prices to ensure you get the _____ based on your needs and the _____.
Andy: Wow, thanks for the information. You really saved me!
Lydia: Not a problem, anytime.

LET'S LEARN

A. Look at the following information about tours. What services would you consider? Tick the boxes.

hotel accommodation + air ticket
 tour guide
 local hop-on and hop-off tour
 unlimited pass for train and/or subway
 entrance fees

B. Compare and contrast your choices with a partner and discuss.

▶ 文章提供實用旅遊資訊，例：米其林餐廳介紹。

HOTEL YOURTURN

"www.FiveStarAlliance.com" provides information about luxury four-or-five-star hotels across the globe. Find a hotel in the USA, Japan, and Spain and complete the chart below.

Hotel name	Location	Number of stars	Price range	Amenities
Fitzwilliam Hotel Belfast	Belfast, Ireland	Five	GBP \$333.50	Welcome, wifi, breakfast
	USA			
	Japan			
	Spain			

LET'S LEARN MORE

A. What is a "Michelin Star"? Read the article below and find out the information.

C'est Bon! What Makes a Michelin Starred Restaurant

The culture in France is distinctive and has many delicacies. The French people take food very seriously. The term "Michelin Star" is considered, across the world, a symbol of excellent dining quality. Michelin, in fact, is a tire company, which launched its first guidebook in 1900 to encourage road trip in France. It also started anonymously reviewing restaurants using a three-star system in 1926.

The following are the definitions of Michelin Stars:
One star: a very good restaurant in its category
Two stars: excellent cooking and worth a detour
Three stars: exceptional cuisine and worth a special journey

The criteria for the first star focuses mainly on the qualities of the food being served. The additional stars are awarded depending on the quality of restaurant services, decoration, table settings, utensils, sequence of serving, and the quality and collections of wine. After being awarded its first star, a restaurant needs to invest much in its staff, furnishings, and wine collection.

Up until the year 2017, 93 restaurants in the world were awarded three stars. Thirty two were in Japan, twenty six in France, twelve in the United States, ten in Germany, seven in Italy, and five in Hong Kong.

B. Read the statements below and fill in the blanks with words from the reading.

- The "Michelin Star" is _____ a symbol of excellent dining quality worldwide.
- A tire company _____ its first guide book to encourage road trip in France.
- There were 93 restaurants around the world _____ three stars up until year 2017.



六星級餐旅英文

薛詩怡
A1~A1+

師德

- ▶ 有效培養實用且精準的英文對話能力，瞭解餐廳及飯店從業人員的工作情形，並列舉不同情境的真實對話，提供餐旅從業人員所需的各種資訊。
- ▶ 全書共分為兩大部分：飯店與餐廳。50種實務情境，收錄超過500句實用句型，涵蓋內容完整且詳盡。會話內容包含辦理訂房、帶位點餐等情境。

For students
Book + MP3



Tourism

Robin Walker and Keith Harding
A2~C1

Oxford University Press

- ▶ 本套教材結合觀光與行銷的概念，教導欲從事旅遊業的學生或在職人士，最實用的觀光英語。
- ▶ 全套共三冊，每冊12個單元。每單元針對「業者」與「顧客」提供討論觀點，包括：何謂旅遊業、套裝旅行規劃、交通住宿、廣告行銷等。
- ▶ 口說訓練注重實用性，融入大量行銷觀念。文章主題豐富，搭配各類流程圖，深入介紹旅遊業相關專有名詞，例如：電腦預訂系統 (CRS)、乘客權益須知等。
- ▶ 書末附文法解說、聽力錄音稿、字彙英英解釋統整表。
- ▶ 教師資源網站提供詞彙表、錄音稿等。學生網站提供額外文法、字彙及聽力練習。

For students

Student Book

For teachers

Teacher's Resource Book
Class CD



Student Website
<https://goo.gl/SV7sEk>



Teacher Resource
<https://goo.gl/aJlMA3>

3 Levels Online Practice



空服員面試考甚麼

WuPo 空姐
A2~B1

Caves Books

- ▶ 本書為 Caves ESP (English for Specific Purposes) 系列之一，專為航空英語面試所設計，適合參加空服考試或進入航空業的考生使用。
- ▶ 全書共七個單元，從自我介紹、求職理由、教育背景等常見面試主題，透過人資觀點解析情境，協助航空求職者掌握面試競爭準則。
- ▶ 提供28個面試情境範例、84個學習觀點、105個面試句型、35個人資分析觀點，讓考生揮別制式背誦，胸有成竹面對空服面試。
- ▶ 專業英、美錄音員錄製對話及練習音檔，解決考生「聽不懂」、「聽不慣」的問題，直接切中航空人才需求。

For students

Book



Caves Media Player App

App

▶ 面試實境搭配中英對照的問答模擬，輕鬆演練英語面試內容。

WuPo 英文小錦囊

你也可以用 I guess 來表達。
★ She looks just like you, so I guess she is your sister.
她跟你長得好像呢，我想她是你妹妹。

12. **everybody** 每個人
★ Every passenger should follow the regulations.
每位乘客都應該要遵守規定。

13. **it seems that** 似乎
★ It seems that you are confident in yourself.
你好像對自己很有自信。

14. **out of control** 失去控制
★ She was totally out of control when the waiter spilled the drink on her.
當服務生把飲料灑到妳身上時，她整個失去控制。

WuPo 英文小錦囊

你也可以用 lose control 或 lose one's temper 來表達一樣的意思。另外，還有一個非常生動的美式俚語 go bananas，它表達的是「情緒激動、亂上頭、下」的樣子。如果你的主考官具有美式文化的背景，你在面試談話的時候便可以使用此俚語。
★ When Lady Gaga finally showed up on stage, all her fans went bananas!
當 Lady Gaga 終於出現在舞台上時，她的歌迷全都瘋狂了！

15. **it takes + 人 + 時間 + to V**
★ It took me thirty minutes to go to the hotel.
去飯店花了我三十分鐘的時間。

◀◀ 實用好記的英文小錦囊，幫助面試更加流暢自然。

Part 1 Interview Scenarios 面試實境大公開

Scenario 1

剛從雪梨回到台灣的 April 有著這個世代空服員應試者心中期待的輝煌經歷，面試良好、英文流利、大學畢業後參加海外打工度假，請各位準空服員注意 April 在回答主考官的問題時，如何就條列式的提問，讓主考官對她所提出的能力展現產生信任。

Interviewer: How much do you know about your future job?

April: I flew Singapore Airlines to Sydney this June for the working holiday. I was impressed by how our seniors made us feel at home during our flight, and that's one of the reasons for me to choose Singapore Airlines when I decided to work in the aviation industry.

Interviewer: What did we do to make you feel at home?

今年六月我搭新加坡航空到雪梨打工度假。我對我們前輩所營造出的服務態度印象深刻，這也是我決定進入航空業時選擇加坡航空的原因之一。

請問你對未來的工作了解多少？
我們做了什麼讓你覺得賓至如歸？